

# Supervisor Training

## *Forklift Trucks: A Case Study*

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Managing Director **Mentor Training**

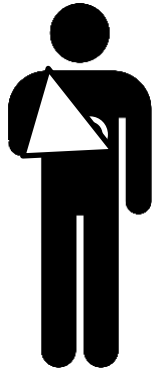


*A brief*

**REMINDER...**

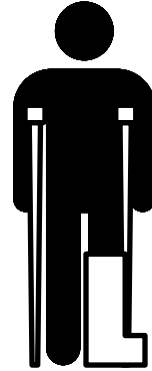


# *Forklift Trucks: Workplace Transport Sector (Workers) 2010/11 - HSE*



**300**

Major injuries



**800**

Over 3 day injuries



fractured spine degloving bruising  
shock broken ribs whiplash crushing  
degloving broken arms broken ribs  
bruising amputations whiplash shock  
crushing fractured spine broken arms  
amputations lacerations broken legs  
crushing broken ribs shock abrasions  
whiplash shock bruising amputations  
concussions concussions fractured spine  
broken ribs degloving crushing bruising  
concussion whiplash shock abrasions  
broken arms bruising broken legs  
shock lacerations broken legs concussion  
crushing bruising degloving lacerations  
abrasions shock broken arms broken ribs  
broken legs amputations whiplash shock

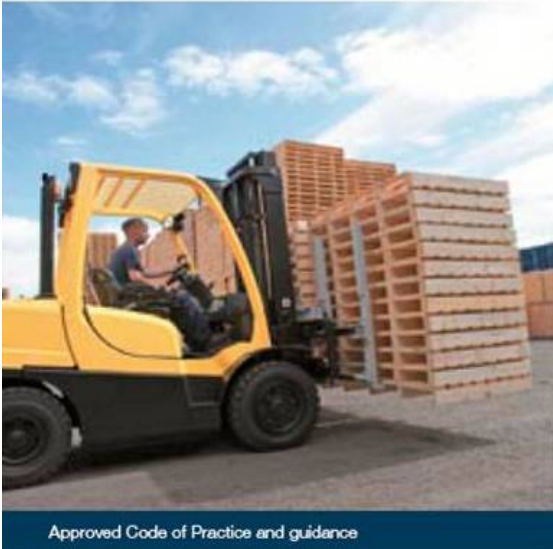


# 57%

of injuries involving  
FLT occur as a result  
of being struck by a  
moving vehicle

## Rider-operated lift trucks

Operator training and safe use



Approved Code of Practice and guidance

## Supervisors should be able to:

- carry out an effective observation and know what to look for
- communicate effectively with operators and line manager
- recognise unsafe practice and behaviour
- maintain and promote health and safety standards



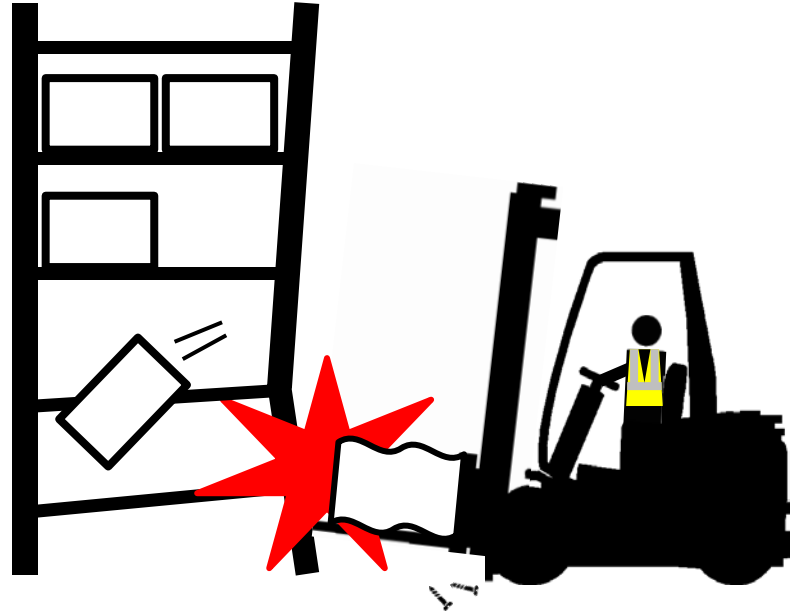
“ A large proportion of accidents are due to poor supervision. Fork lift operations need to be overseen by supervisors and managers that are trained and competent to do so. ”

**Pete Lennon HSE**

# Save your business **££££££**

In disruption  
and damage  
to:

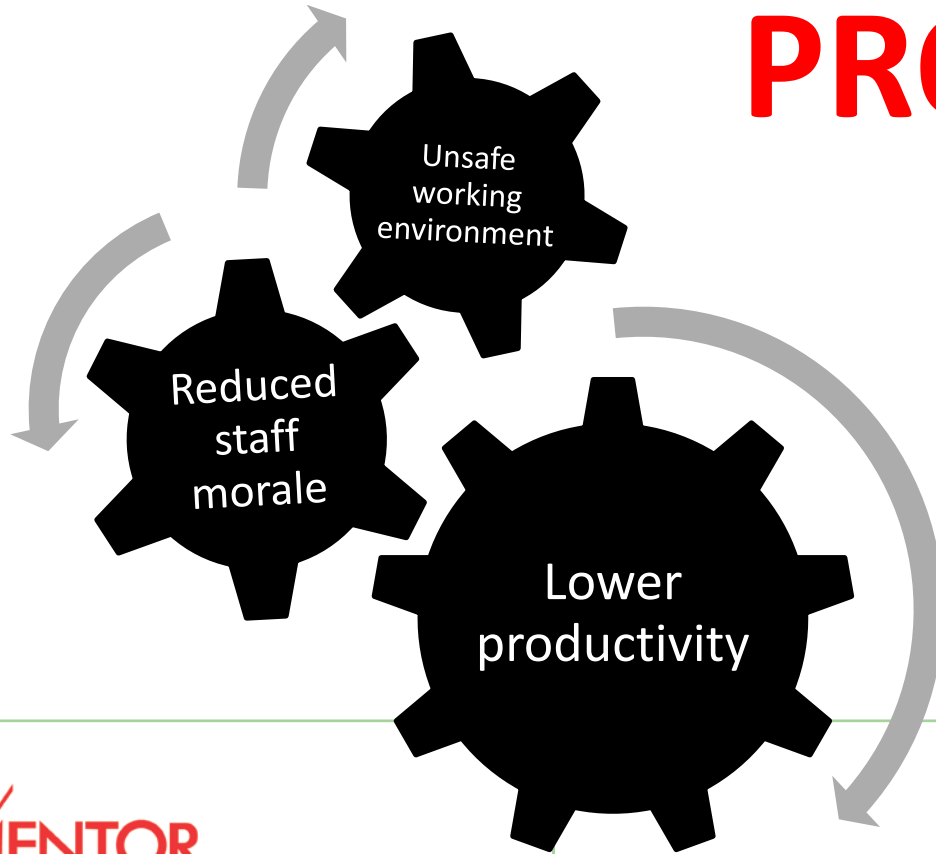
- Stock
- Fixtures
- Fittings
- Forklifts



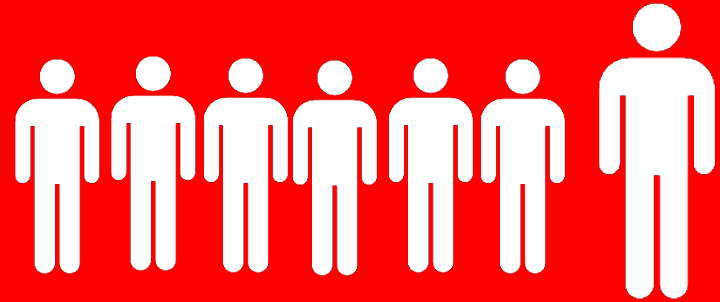


*Good leaders can improve...*

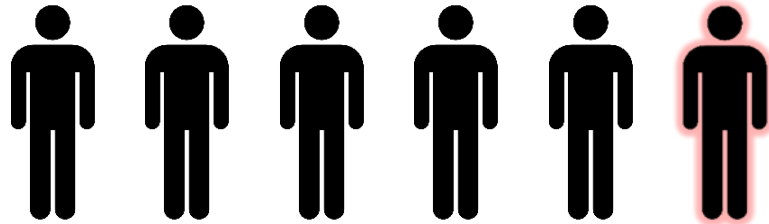
# PRODUCTIVITY



# *Impact Case Study*

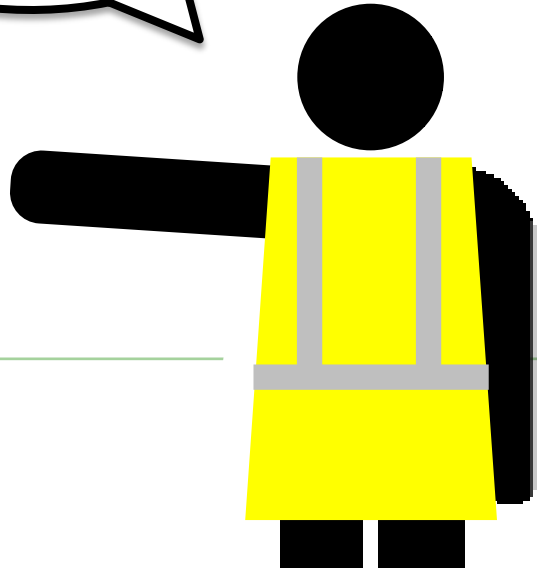


# Course feedback - Intensive



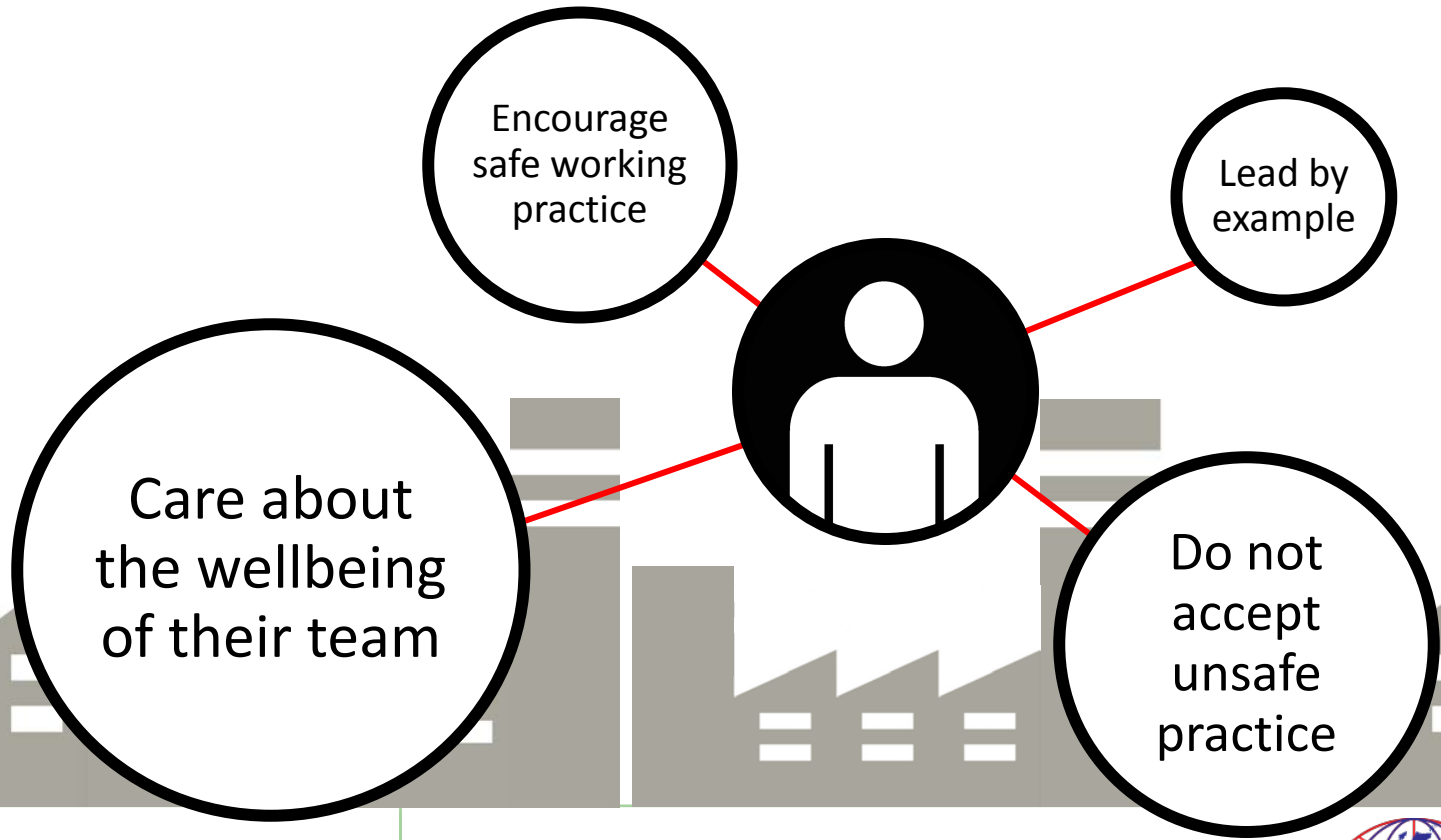
Failures highlight need for *additional support*

# COMMUNICATION



# KNOWLEDGE





# Visibility



***Proactive  
responsibility***

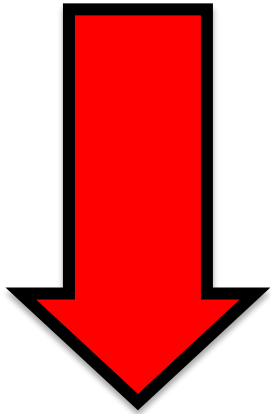
***“Walking  
the floor”***

***Observation  
& monitoring***

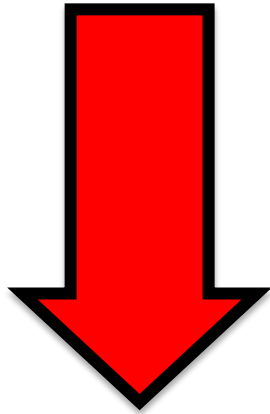


# *Outcomes...*

*Incidents*



*Damage*



*Records*



*Focus*





# Reminder:

The potential  
consequences  
of an accident



# Thank you

**Any questions?**

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