



**HEALTH &
SAFETY
SEMINAR**



CRISIS MANAGEMENT/ BUSINESS CONTINUITY

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HEALTH & SAFETY
SEMINAR





Business Continuity Planning

5 Steps to Success

Nathan Brew - Technical Manager NFU Mutual Risk Management Services Ltd



Business Continuity | Facts

20% —→ Unplanned/unwanted event

80% —→ Never recover

50% —→ Do not have a plan

73% —→ Not tested in last 12 months

Business Continuity | Facts

Assess → Impact of an 'event'
Plan → Response
Test → Effectiveness
Revise → Improve
Invest → Time, thought, money

Business Continuity | Step One

■ THE [REDACTED]
A TEAM

Business Continuity | Step One

- Director / Senior Management sponsorship
- Ultimate responsibility
- Scope

Business Continuity | Step Two



Business Continuity | Step Two

- Critical activities, people, functions, customers
- Effect of loss
- How we maintain

Business Continuity | Step Two

Company departments

IT requirements

Finance

Customers

Building design

Plant

Power/Utilities

Key staff

Market factors

Security

Legislative compliance

CSR

Staff training

Business Continuity | Step Three



Business Continuity | Step Three

- How likely is it to happen ?
- Effect if it does ?

.....What if?

Business Continuity | Step Three

Loss of buildings/plant

Pollution

IT security failure

Key Staff

Traceability

Access/storage

Product recall

Market capacity

Electrical failure

LOCAL AUTHORITY

Livestock

Sub contracting

Asbestos

Reputational impacts

JIT goods

&.....Saffron

Business Continuity | Step Three



Business Continuity | Step Four

**WHAT'S
THE
PLAN?**

Business Continuity | Step Four

Clear statement of purpose

Recovery Team

Recovery procedures

PR

Staff

External Information

- Information boxes



Business Continuity | Step Five



Business Continuity | Step Five

Share/train

Exercise

- Paper based
- Telephone cascade
- Full rehearsal

External support/audit

Review



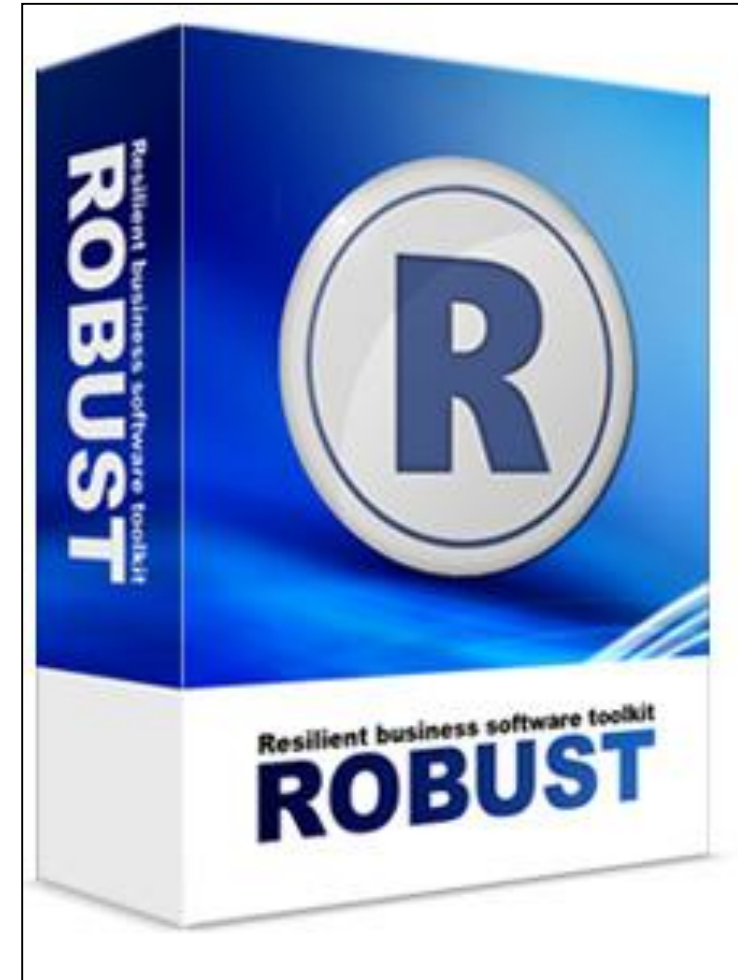
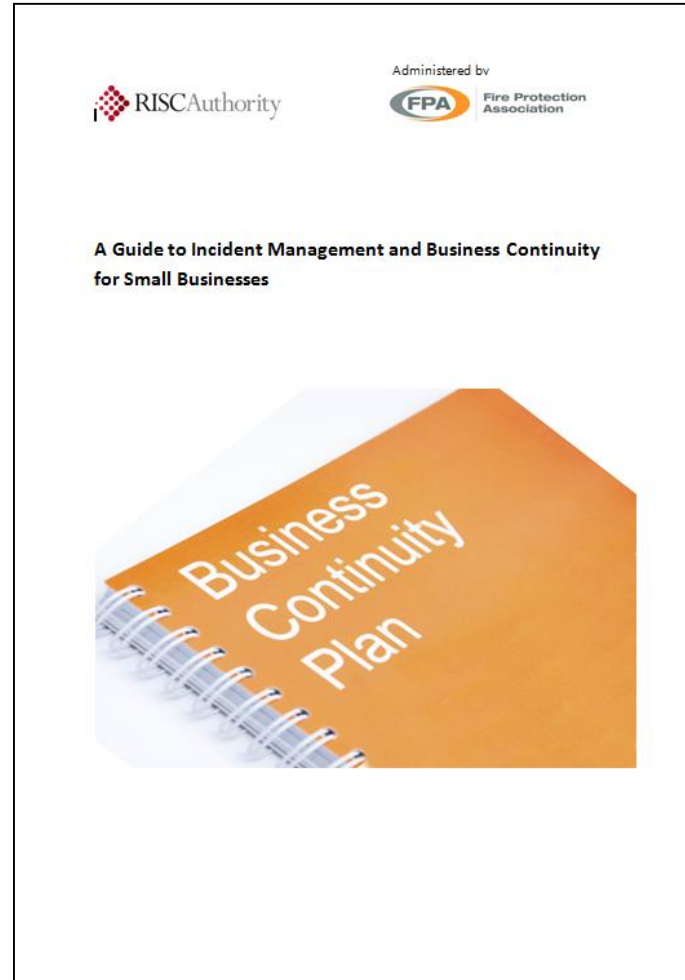
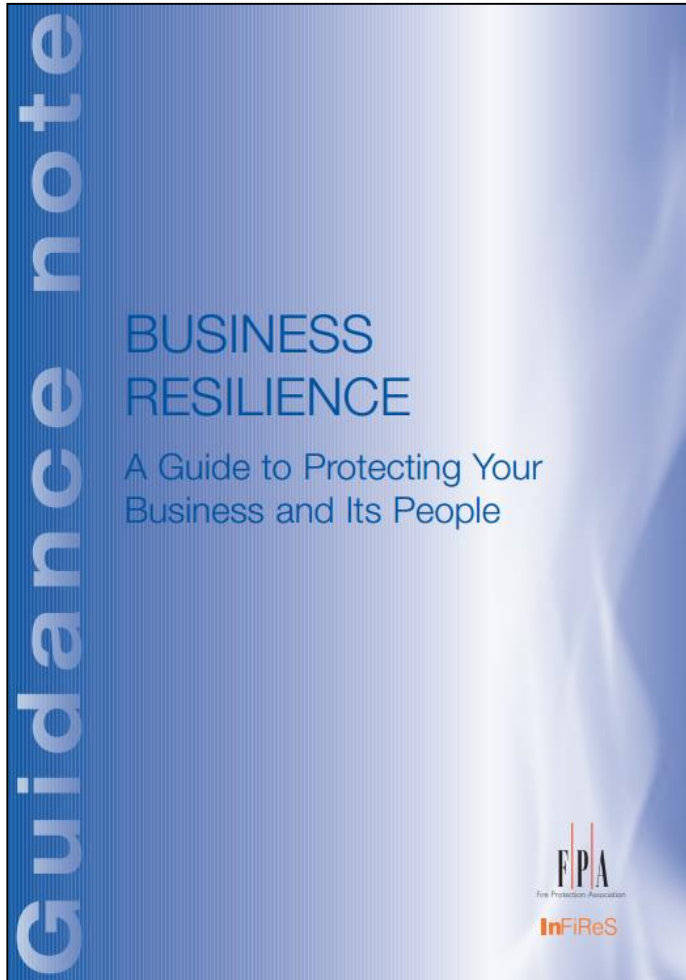
Business Continuity | Summary



EVERYBODY
HAS A PLAN
UNTIL THEY GET
PUNCHED
IN THE FACE

- MIKE TYSON

Business Continuity | Resources





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