

Primary *Authority*

March 2018

The intelligent way to grow your business



The Primary Authority Partnership Scheme

offers your business comprehensive and detailed regulatory advice, support and consultancy services in Food Safety, Health and Safety and Licencing.

Tailored to your needs, this can help you deliver successful business operations, activities and growth strategies and achieve best practice.

What benefits could SCDC's Primary Authority Partnership provide my business?

We have highly qualified and experienced officers who are on hand to provide you with consistent and tailored advice that takes account of the latest changes to regulations. Our advice is commercially confidential and we can access best practice from across the country.

Benefits to your business

- Tailored advice
- Avoid future regulatory problems
- Consistent advice
- Updates to changes in legislation
- Legally assured advice and support if challenged
- Commercially confidential
- Reduce compliance costs
- Liaison with Local authorities
- Access to best practice

primary.authority@scambs.gov.uk

The Vision

Imagine how much more successful your business could be with **Commercially Confidential Advice and Guidance** from **Regulators** whenever and however you need it.

New legislation now gives businesses that opportunity by building a supportive working relationship in partnership with us through the Business Hub.

How it works

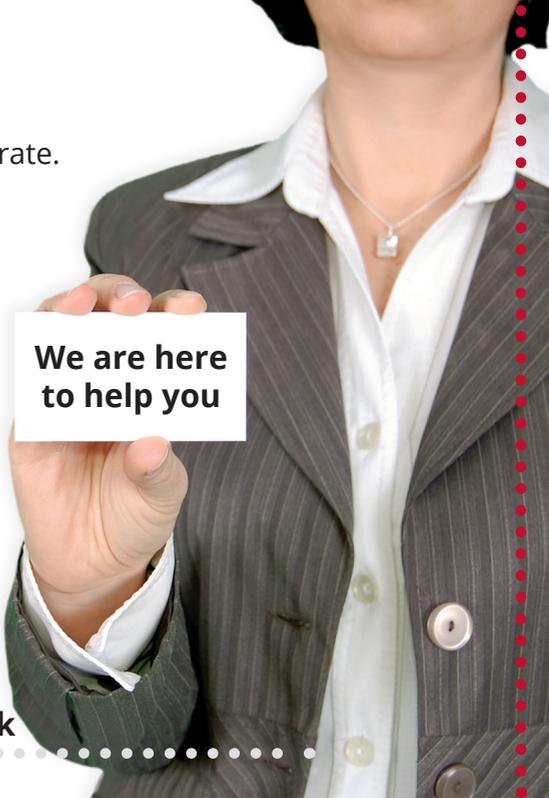
The expertise of the business hub can be accessed in two ways:

On Request - just contact the hub and ask your question.

Primary Authority - then simply sign up to a Primary Authority Agreement to access our expertise.

What we do

- We get to know and understand your business and how you operate.
- We work in partnership to provide advice and guidance on legislation.
- We work in compliance with the government's regulators code to support your business.
- We keep you up to date with legislation.
- We shape our agreement focussing on the areas that are important to you.



**We are here
to help you**

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Examples of what we can offer

Environmental Health

Advice on

- Food Safety
- Health and Safety
- Complaints procedure & investigation
- Licencing support
- Risk management
- Practices, procedures and policies
- Risk assessment



What is different to the support we already receive when we ring the council?

When you contact our Environment Health and Licensing teams they will provide you with some initial advice and support. This will generally signpost you to organisations and websites where you can access the advice and information that you require to meet your business's regulatory requirements.

If you take the next step and sign up to a Primary Authority Partnership, one of our experts can give you bespoke advice on your particular area of concern. They can visit your business to help you to review your existing practices and suggest improvements and they can support you in developing or revising your plans and policies, completing up appropriate documentation and training your staff.

The information that we provide your business is 'assured'. This means that once the advice has been implemented your business can have confidence that it is compliant and that another regulator, for example if you have a business premises elsewhere in England, can't require it to comply in a different way.

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About the Partners



Juliet King - Lead Food Officer



**Suzanne Christie
Environmental Health Officer**

We are a team of enthusiastic professionals who have vast experience across both direct and co-ordinated Primary Authority Partnerships nationally.

We provide a pragmatic and practical approach to resolving issues presented by service clients.

Our knowledge and interpretational skills of UK and European legislation are unrivalled as is our ability to present this information concisely to our partner businesses.

We already successfully manage many Primary Authority Partnerships and look forward to finding out more about your business.

Whether it is Primary Authority or a specific bespoke requirement, please email to arrange a free introductory meeting.

Contact us

primary.authority@scams.gov.uk



South
Cambridgeshire
District Council