



International
Limited

D.tec International Ltd.

Ocado

Case study and testimonial

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D.tec International Ltd.
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Ocado is an award-winning online grocery business focused on unparalleled range, service, and ease of use. Employing over 12,500 colleagues they have been serving UK customers for over two decades.

Ian Pattle: Ocado - General Manager



1. Challenge

Ocado are pioneers when it comes to the safety of their drivers and have always endeavoured to be proactive in their approach. After reviewing the worrying UK drug driving statistics and the implications of the Corporate Manslaughter Act, they saw the implementation of a drug and alcohol solution as a logical next step. Whilst Ocado did not believe they had a problem with substance misuse in the company, they have always been committed to minimising the risk to their employees.



2. Solution

Ocado view all their drivers as professionals and therefore, a non-intrusive drug and alcohol screening solution was an essential for them. The quick, non-intrusive, credible and low-cost element made the DrugWipe Dual a viable solution for Ocado.

Following advice from D.tec, all Ocado's drivers now carry an information card to inform their doctors they drive for work. This prevents the drivers being prescribed anything that is potentially impairing, affecting their performance.



3. Benefit

As leaders in innovation Ocado introduced a selector button across all warehouses, to randomly generate screening selection amongst their employees. They have found the ease, flexibility, and speed of use of the DrugWipe Dual and Drager alcometers works effectively across their multi-site locations when randomly screening. They have also found the D.tec solution to be very cost effective when compared to an external provider.



4. Result

Drug and Alcohol screening at Ocado is embraced by all drivers as part of their safety culture. As set out in their policy, all positive results are followed with a disciplinary procedure, which is fully supported by their Unions.

A proactive programme of education which is continually supported by D.tec, together with a low number of positive results has enabled Ocado to increase their random testing, creating a safer working environment for all.

Contact us to discuss drug and alcohol screening solutions for your business **0800 371898**.